## **Terms and Conditions**



- Wholesale prices are competitively determined and are subject to change without notice.
- Walnut Creek Nursery accepts cash, checks and approved credit accounts.
- A credit application can be filled out to establish a business line of credit.
- A daily maintenance fee will be assessed for plant material that has been dug and prepared for delivery but not picked up within an agreed upon timeframe.
- A service charge of 1.8% per month will be assessed after 30 days of invoicing.
- All order over \$15,000 require a 10% deposit. Deposits are non-refundable but can be applied to future orders.
- Pick-up, Shipping and Delivery Once material has been prepared a 1 day notice for pick-up is required. We will supply shipping if desired and work with an independent shipping company. Customers will be responsible for shipping charges as well as unloading plant materials. Materials must be covered and secured when leaving the nursery.
- Sales tax will be applied at the time of sale and if any material or engagement is tax exempt it must be properly determined at the time of ordering along with proof via a certificate.
- Cancellations require a timely response and may be subject to handling fees.
- Nursery hours are from 7:00 am 3:30 pm CST Monday through Friday, Saturday 7:00 am to 3:30. No loading during lunch 12:00 to 12:30. These are maintained spring through fall.
- Quality and Liability All plant material is guaranteed to be in good health and living condition and we are not responsible for materials that are mishandled or do not have proper care. Walnut Creek liability for plant material is confined to replacement of equal value.

Nursery Location 35910 Polk Road Marengo, IL 60152 815-770-7500 Ph 815-770-7509 Fx Billing Address PO Box 609 Marengo, IL 60152 815-770-7500 Ph 815-770-7509 Fx